

IN THE ABSTRACT:

Please substitute the following Abstract for the Abstract starting at page 44, line 3 and ending at line 21. A marked-up copy of this paragraph, showing the changes made thereto is attached.

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#3 --A remotely controllable apparatus has a control panel for specifying a processing operation and is operated in accordance with an indication from the control panel and/or an externally supplied command. A storage device stores control-panel data that represents the appearance of at least principal components of the control panel. Remote control is performed using a virtual control panel, the appearance of which resembles that of the actual control panel, created by utilizing the control-panel data.--

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IN THE CLAIMS:

Please cancel Claims 1, 2 and 14 without prejudice or disclaimer of the subject matter recited therein.

Please amend Claims 3, 4, 10, 13, 15-18, 20 and 23 as follows. A marked-up copy of the amended claims showing the changes made thereto, is attached. Note that all the claims currently pending in this application, including those not presently being amended, have been reproduced below for the Examiner's convenience.

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#4 3. (Amended) A remote control method for controlling a remotely controllable apparatus from an external device connected to the remotely controllable apparatus, wherein the apparatus has a control panel for specifying a processing operation and a reader for reading an image of a document, and which is operated in accordance with an indication from the control panel and/or an externally supplied command, said method comprising the steps of: